



# (RENTAL VEHICLE SERVICE PROVIDER)



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Sector-05, Uttara, Dhaka-1230

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Phone: +88 0248955841

Email: mohanagarinternational@gmail.com Branch Office :102/7 (2<sup>nd</sup> Floor) Kakoli, New

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In Dhaka, Bangladesh, Mohanagar International is one of the top companies offering car rentals. delivering the greatest all-inclusive services possible to Corporate, businesses and people nationwide.

Mohanagar International your trusted rental vehicle partner established in 1997 and officially registered with the government in 2007. Mohanagar International has been at the forefront of the rental vehicle service industry in Dhaka, Bangladesh. Over the years, we have solidified our position as one of the leading providers of long-term rental solutions for corporations, businesses, and individuals across the country. We continue to provide seamless transportation solutions, ensuring our clients receive nothing but the best.

#### COMPANY (Address):

Name : Mohanagar International

Registered Address : Plot-56, Road-2, Sector-3, Uttara, Dhaka-1230

Correspondence Address

Dhaka-1230

: Head Office: House -05(2nd Floor), Road-04, Sector-05, Uttara,

Branch Office: H 102/7 (2<sup>nd</sup> Floor), Kakoli,New Airport Road, Banani,

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E-Mail : mohanagarinternational@gmail.com

Web : <a href="https://www.mohanagarinternational.com">https://www.mohanagarinternational.com</a>

Number of branches : One

Industry type : Rental Vehicle Service

Number of employees : 25



## Explore Our Impressive Vehicle Fleet:

With over 25+ years of industry experience, Mohanagar International stands as your premier choice for rental vehicle services. Our extensive fleet boasts a diverse range of luxury and economy-class cars, sedans, pick-ups, microbuses, and vans, offering you unparalleled options to cater to your personal or corporate requirements. Trust us to provide you with top-notch vehicles that ensure comfort, reliability, and satisfaction every time you hit the road.

#### Mohanagar International Services

- 1. Rent a car
- 2. Auto Care
- 3. Office stationary supplier
- 4. Motor parts supplier
- 5. Ticketing & Tour solution

At Mohanagar International, we prioritize your comfort and satisfaction above all else. No matter the occasion, rest assured, we have meticulously crafted a range of services to cater to your every driving need. With our fully rejuvenated fleet, we not only guarantee superior quality but also offer competitive rates for reservations, along with special deals for long-term rentals. Plus, our round-the-clock service ensures that assistance is always just a call away. Trust us to elevate your driving experience to new heights of convenience and luxury.

## Short or Long Term Lease: Your Choice, Your Freedom

Why limit yourself to one vehicle for a lifetime when you can enjoy the flexibility of driving a different car every year? Whether your requirements are personal or corporate, Mohanagar International offers the perfect solution with our short and long term lease options. Enjoy the freedom to choose the duration that suits you best, with flexible and convenient possibilities tailored to your needs

- 1. New cars
- 2. Fixed monthly payment
- 3. No yearly registration hassle
- 4. Free maintenance and replacement vehicle
- 5. No finance or hidden costs
- 6. Commercial vehicle rental
- 7. Full comprehensive insurance



# Here is the list of cars we provide as a rental service provider:

SI.	Name Of Vehicle	Vehicle Type	Year Of Manufacture	Brand
01	Toyota Allion	Sedan	2004-2006	Toyota
02	Toyota Allion New Shape	Sedan	2007-2016	Toyota
03	Probox	Sedan	2002-2004	Toyota
04	Toyota X & G Corolla	Sedan	2004-2006	Toyota
05	Toyota Axio	Sedan	2008-2016	Toyota
06	F Premio	Sedan	2004-2007	Toyota
07	Premio F New shape	Sedan	2008-2016	Toyota
08	Toyota NOAH DX/GL Single A/C	Micro-Bus	2004-2006	Toyota
10	NOAH x/s Duel A/C New Shape	Micro-Bus	2007-2015	Toyota
11	Toyota Hi-Ace New shape	Micro-Bus	2010-2012	Toyota
12	Toyota Hi-Ace Super GL / DX	Micro-Bus	2004-2018	Toyota
13	Toyota Kluger	Jeep (SUV)	2002-2012	Toyota
14	Toyota Lexus Harrier	Jeep (SUV)	2005-2015	Toyota
15	Land Cruiser Prado	Jeep (SUV)	2004-2010	Toyota
16	Land Cruiser Prado	Jeep (SUV)	2011-2017	Toyota
17	V-6 Pajero 4X4	Jeep (SUV)	2004-2009	Toyota
18	V-6 Pajero 4X4	Jeep (SUV)	1998-2009	Toyota
19	Double Cabin Pickup 4 X 4	Pick-up	2002-2004	Toyota
20	Double Cabin Pickup 4 X 4	Pick-up	2005-2012	Toyota
21	Nissan CIVILIAN	A/C Bus	2004-2010	Nissan
22	Toyota Coaster/ Rosa Bus	A/C Bus	2004-2010	Toyota
23	Toyota Alphard/ Hyundai H-1	Micro	2004-2010	Toyota
24	Mercedes-Benz	Sedan	2002-2014	Mercedes
25	BMW	Sedan	2004-2015	BMW
26	Tourist Bus HINO/VOLVO	Bus	2001-2008	HINO/VOLVO

For years, Mohanagar International has seamlessly collaborated with major corporations, esteemed travel agencies, and discerning direct customers, both within Dhaka and beyond its borders. Our extensive experience and dedication to excellence have enabled us to navigate various challenges successfully, fostering strong relationships and delivering exceptional service consistently. Regardless of location, our commitment to reliability, professionalism, and customer satisfaction remains unwavering, ensuring smooth cooperation and positive outcomes for all parties involved.



#### **OUR MISSION**

- Listening, Learning, and Understanding: We are committed to setting ourselves apart by actively listening, continuously learning, and deeply understanding the challenges faced by businesses. Through this approach, we aim to identify and capitalize on strategic opportunities that benefit both our clients and our company.
- Customer Loyalty: We strive to offer services that not only meet but exceed the expectations of our customers. By providing attractive and fair services, we aim to earn their loyalty and trust, fostering long-lasting relationships built on mutual respect and satisfaction.
- Safety First: The safety of our people, the public, and our property is of paramount importance to us. We are dedicated to creating and maintaining a safe work environment by implementing stringent safety guidelines. These guidelines not only protect our workforce but also ensure the safety of the communities in which we operate.
- ➤ Continuous Improvement: We are dedicated to a culture of continual improvement, constantly seeking ways to enhance our processes, services, and offerings. Through innovation and adaptation, we strive to stay ahead of the curve and remain responsive to the evolving needs of our clients and the industry.
- Sustainability and Social Responsibility: Mohanagar International is committed to operating in a sustainable and socially responsible manner. We recognize our responsibility to minimize our environmental impact, promote diversity and inclusion, and contribute positively to the communities in which we operate. By integrating sustainability practices into our business operations, we aim to create long-term value for both society and our stakeholders.

# **OUR VISION**

- International Standard Services: We aspire to deliver services that meet and exceed international standards of excellence. By consistently providing top-quality services, we aim to set a benchmark for excellence in the industry.
- ➤ Global Expansion: Our vision extends beyond national borders as we strive to expand our operations internationally. We aim to establish a strong presence in global markets, showcasing our expertise and commitment to delivering exceptional service wherever we operate.



- ➤ Leadership in Quality and Safety: We envision becoming a leading organization in our field, renowned for our unwavering commitment to quality and health & safety service. Through our dedication to excellence, we aim to inspire trust and confidence in our customers and stakeholders alike.
- Innovation and Technology Integration: Mohanagar International is dedicated to embracing innovation and integrating cutting-edge technology into our operations. We aim to leverage the latest advancements to enhance efficiency, improve service delivery, and stay ahead of the curve in a rapidly evolving industry landscape.
- Employee Development and Engagement: We prioritize the development and engagement of our employees, recognizing them as our most valuable asset. Through training, professional development opportunities, and fostering a positive work culture, we aim to empower our team members to reach their full potential and contribute meaningfully to our vision and mission.

### **OUR VALUES**

Pursuit of Excellence: We are dedicated to continuous improvement, constantly striving to raise the bar and exceed expectations in all that we do.

Quality: We prioritize building robust systems that not only meet but exceed the expectations of our customers and employees, ensuring their satisfaction and success.

Health & Safety: The safety and well-being of our people, the public, and our property are paramount. We are committed to establishing and maintaining systems that uphold the highest standards of health and safety.

Respect: We foster an environment of mutual respect, valuing the perspectives, contributions, and diversity of each individual within our organization.

Accountability: We hold ourselves accountable for our actions, taking ownership of our responsibilities and commitments to deliver results with integrity and excellence.

Integrity: Integrity serves as the cornerstone of our business. We conduct ourselves with honesty, transparency, and ethical principles, earning the trust and confidence of our stakeholders at every step.



# OUR QUALITY, HEALTH & SAFETY (QHS) POLICY:

At Mohanagar International, we recognize that the success, continuity, and sustainability of our business are contingent upon a dynamic Quality, Health, and Safety (QHS) framework. Rooted in the principles of Service Quality, People Safety, and Legality Management, our QHS policy embodies our unwavering commitment to operational and business excellence.

# **Key Principles:**

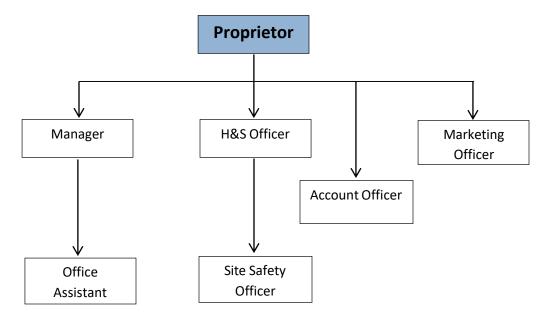
- Priority on Health and Safety: We prioritize the health and safety of every individual associated
  with our operations. Management takes responsibility for ensuring safe driving practices and
  maintaining vehicle conditions, while employees are expected to adhere to safe standards
  and practices in their work.
- Consistent Quality and Safety Service: We are dedicated to delivering service that not only meets but exceeds customer requirements, ensuring their satisfaction at all times.
- Compliance: We adhere to all applicable local, national, regional, and legal requirements throughout our organization and service provision processes.
- Training and Awareness: We invest in training, encourage participation, and foster consultation among our employees and contractors to enhance QHS awareness and ensure diligence in service quality and people's health and safety.
- Communication and Engagement: We actively communicate and share our QHS Policy with the public, interested parties, and customers, seeking their support and collaboration to achieve higher levels of compliance.
- Effective Implementation and Continual Improvement: We are committed to the effective implementation and continual improvement of our QHS framework through proactive measures and preventive techniques.
- Resource Allocation: We provide full support and allocate appropriate resources to drive continual improvement in our Service Quality, People's Health, and Safety systems. This includes establishing objectives, setting targets, implementing proactive approaches, employing preventive techniques, and conducting regular reviews.

QHS.POL.01 Revision 01 April 01, 2024

Proprietor Date: April 01, 2024



#### **OUR ORAGANIZATION CHART:**



#### **OUR KEY OF SUCCESS:**

- Competitive Pricing: We offer competitive prices that ensure value for money, making our services accessible to a wide range of clients.
- Prompt Client Response: Our commitment to quick responses ensures that client inquiries and requests are addressed swiftly and efficiently.
- Client-Centric Approach: We prioritize understanding and fulfilling our clients' needs, providing tailored solutions that exceed their expectations.
- Timely Customer Complaint Handling: We handle customer complaints promptly, addressing concerns with urgency and professionalism to ensure customer satisfaction.
- Direct Proprietor Involvement: The direct involvement of our proprietor in all activities ensures hands-on management and a personal touch in our service delivery.
- Expertise in Quality, Health & Safety: Our thorough understanding of quality, health, and safety issues enables us to maintain high standards and ensure the well-being of our clients and employees.
- ➤ Daily Client Follow-Up: We conduct daily follow-ups with our clients to maintain open communication, address any concerns, and ensure ongoing satisfaction with our services.

These key elements collectively form the foundation of our success at Mohanagar International, driving our commitment to excellence and customer satisfaction.



# **SOME OF OUR KEY CLIENTS:**

- ROBI AXIATA LIMITED
- NOKIA SOLUTIONS AND NETWORKS BANGLADESH LIMITED
- EDOTCO BANGLADESH LTD
- OPEX & SANGHA GROUP
- THE CONCORD VENTURES EXPORTS LTD
- TECHSTAR PACKAGING
- INFORMATION SOLUTION LTD (ISL)
- COMFIT COMPOSITE KNIT LTD
- Bright Future Holdings Ltd.
- Rahim Afrooz Batteries Ltd

These esteemed organizations are just a few	examples of the many	/ clients who trust and	d rely on Mohanagar
International for their transportation needs.			

Thank You	